

# dip Corporation

Prime Market of the Tokyo Stock Exchange (Code: 2379)

<sup>\*</sup> If there is any inconsistency between the English language documents and the Japanese language documents, the Japanese language documents will prevail.

### Company Profile



### **■** Company Profile

Company name dip Corporation

Established March 1997

Representative Hideki Tomita, Representative Director, President & CEO

Main Business Provision of online job information to **fixed-term employees** and DX services

Corporate Philosophy "Here at dip, we want to tap into dreams, ideas and passion to create a better society."

Employees 2,964 (Full-time employees as of April 1, 2024)

Market Prime Market of the Tokyo Stock Exchange (code: 2379)

### **■** Definition of Fixed term employees

= part time workers, contract workers and dispatch workers

### Definition

There is a set period of employment (contrast with full-time employment which is open-ended)

Difference between Part-time worker and Temporary Employment:

Part time workers are employed by the business directly, temp workers are employed by a Temporary Staffing Agency

### **Feature**

- · Diverse work style.
- Contributing to the expansion of employment opportunities for women, seniors, and foreigners.
   On the other hand, the job security is low and the salary level is also low.

### Structure of Philosophies



### **Corporate Philosophy**



### **Employees** have,

### The dip WAY

#### dream

We have our own dreams. We talk about our dreams. We strive to make our dreams come true. We never give up along the way.

#### idea

Ideas are the source of growth and development. We will create a free and vigorous corporate culture overflowing with diversity and as innovators in the field, we will pursue the creation of valuable services.

### passion

Being passionate about our work encourages the people around us to be passionate. Praise one another generously, celebrate joy, recognize worry, encourage each other and discuss everything. Maintaining unity, we continue to win the victory through our teamwork and leadership.

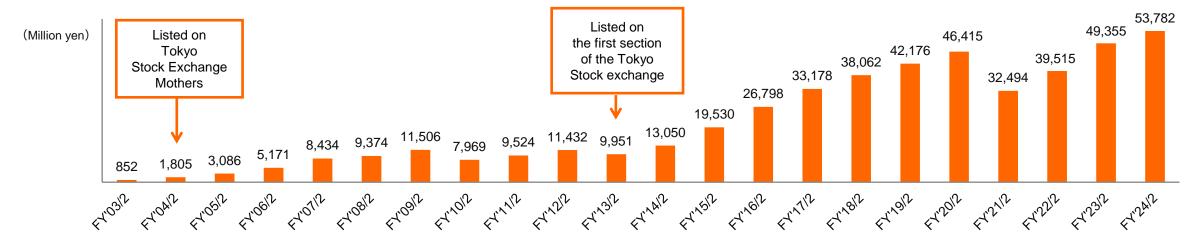
### Founder's Spirit

- 1. See tough situations as opportunities.
- 2. Continue to take on new challenges.
- 3. Never give up.
- 4. Go beyond expectations.
- 5. Enjoy your work, enjoy your life.
- 6. Each employee has a role to play in creating dip.

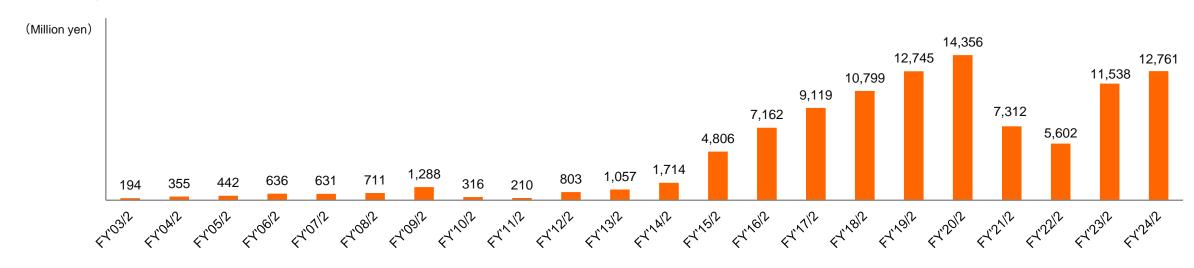
### Sales and Operating Income for the Entire Company



### ■ Sales



### **■** Operating income



### Service Lineup

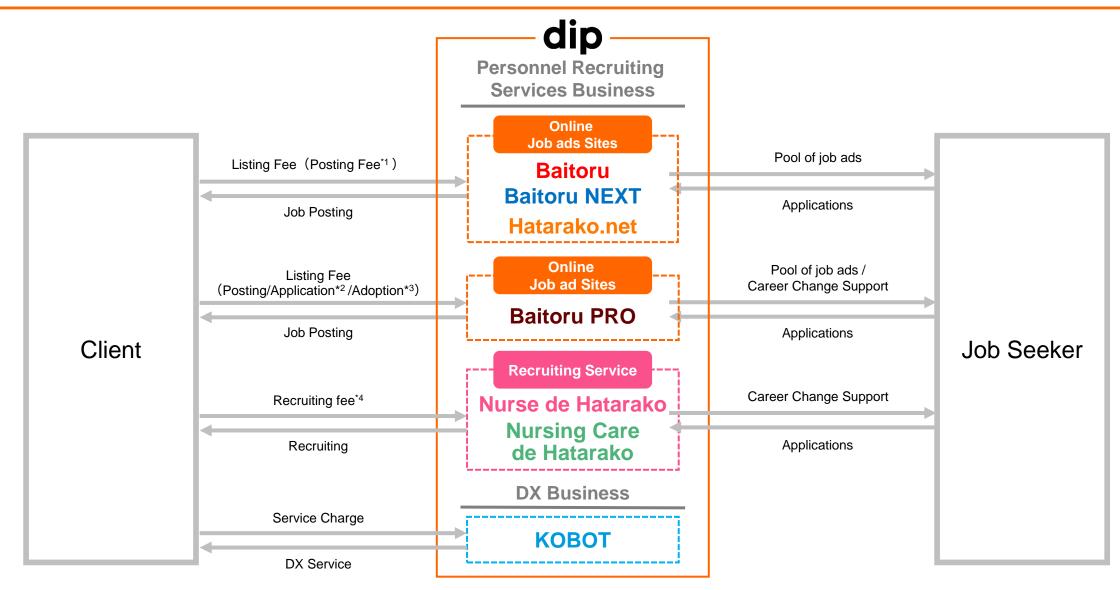


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| Segment                                   |                                    | Service                  | Start     | Summary  | Target   | Sales* (Sales distribution ratio) |
|---|------------------------------------|--------------------------|-----------|--|--|-----------------------------------|
| Personnel Recruiting<br>Services Business | Media<br>Business                  | Baitoru                  | Oct. 2002 | Japan's largest portal website for part time employees                                 | Students in their 10s and 20s  |                                   |
|   |                                    | Baitoru NEXT             | Jan. 2009 | Job information platform for those with an aim to become regular or contract employees | People in their 20s and 30s who are looking for a full-time position |                                   |
|   |                                    | Hatarako.net             | Oct. 2000 | Job information platform for regular, dispatch and part-time employees                 | Housewives in their 30s and 40s                                      |                                   |
|   |                                    | Baitoru PRO              | May 2021  | Comprehensive job site for professionals   | People with qualifications / experience                              |                                   |
|   | Permanent<br>Placement<br>Business | Nurse de<br>Hatarako     | Sep. 2009 | Job agency website for nurses  | Experienced / prospective nurses                                     | ¥1,981 million<br>(3.7%)          |
|   |                                    | Nursing Care de Hatarako | May 2023  | Job agency website for caregivers  | Experienced / prospective caregivers                                 |                                   |
| DX<br>Business                            |                                    | КОВОТ                    | Sep. 2019 | One-stop SaaS products providing unique value, designed specifically for SMEs          | Experienced / prospective nurses                                     | ¥5,981 million<br>(11.1%)         |

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<sup>\*1</sup> Posting Fee: A model in which a job posting fee is paid based on the length of time a position is posted on our website.

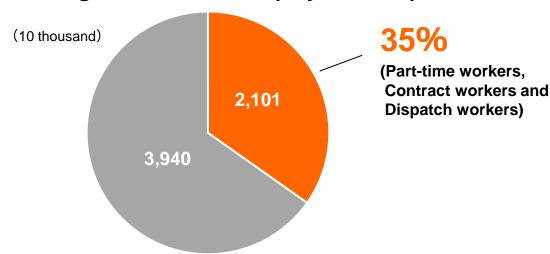
<sup>\*2</sup> Application Fee: A model in which job postings to our website are free and fees are paid when applications for the position are received.

<sup>\*3</sup> Adoption fee: A model in which job postings to our website are free and fees are paid when a candidate is hired.

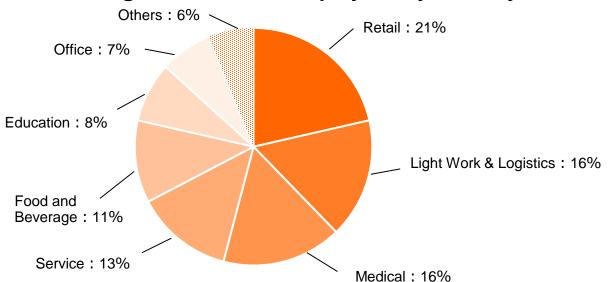
<sup>\*4</sup> Recruiting fee: A model in which a commission is paid at the appropriate time when the employment decision is made through our staffing service.



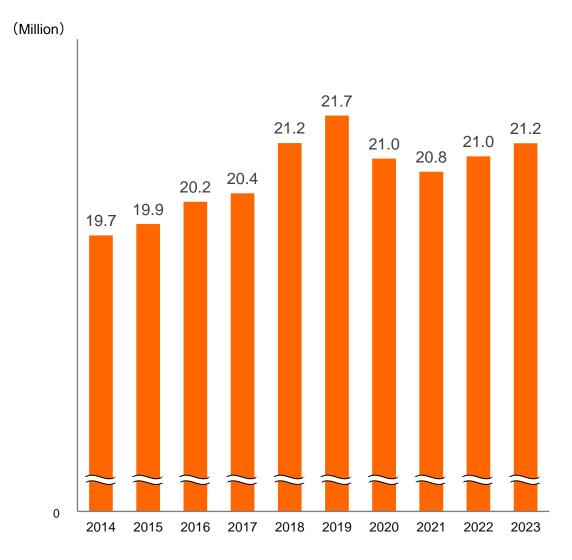
### **■** Percentage of fixed-term employees in Japan



### ■ Percentage of fixed-term employees by industry



### ■ Yearly changes in number of fixed-term employees

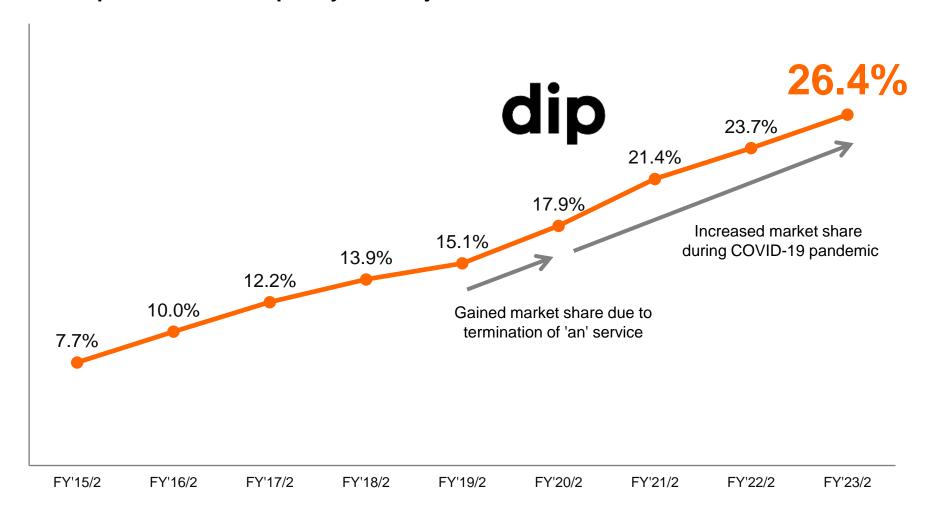


Source: Ministry of Health, Labor and Welfare

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### ■ Share of part-time and temporary worker job information market\*





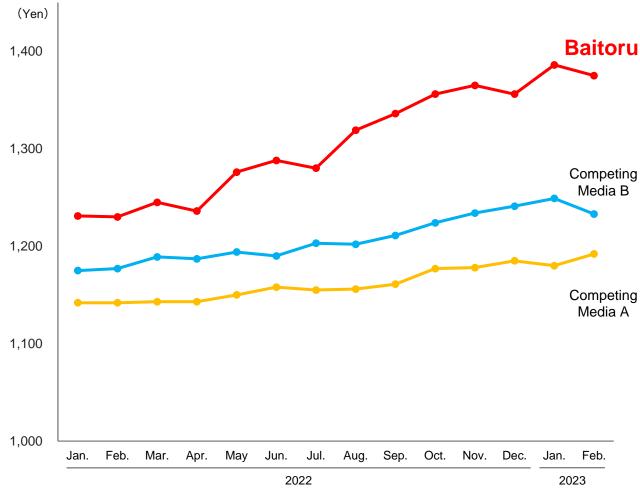
### ■ dip Incentive Project (one of our examples)

We have implemented the 'dip incentive project' in which our sales employees negotiate with client companies to increase hourly wages for jobs posted on our sites.

### From November 2021 dip Incentive Project



### ■ Average hourly wage trend for listed jobs\*1



Source: Average wage report for each company

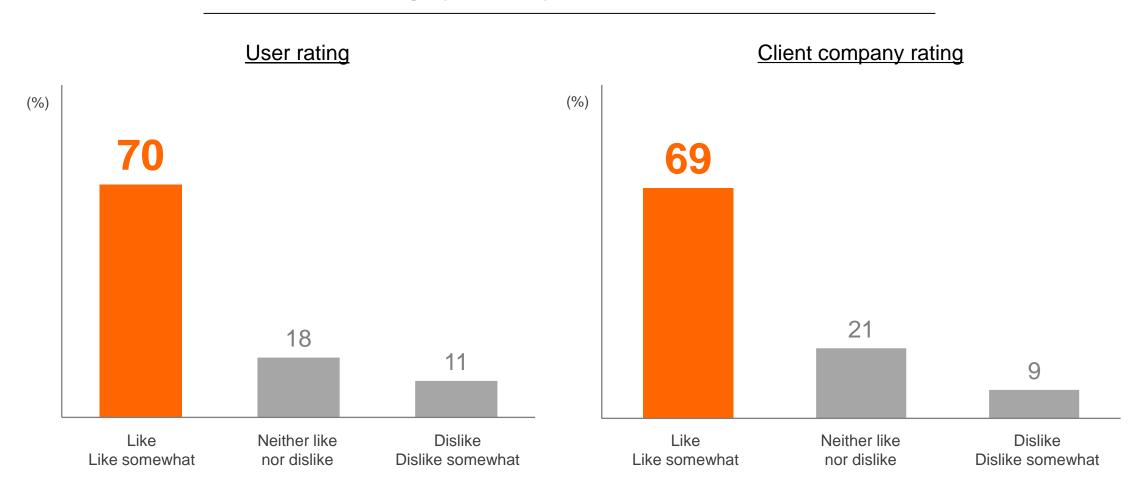
Media A: Average of three metropolitan areas (Tokyo, Tokai, Kansai)

Media B: National average

<sup>\*1</sup> Baitoru: National average Competing



# Promotional campaign for dip Incentive Project highly rated by users and clients





# High productivity direct sales force of 2,000 people and a customer base of 150,000 companies

Data and technology capability

Bold and dynamic marketing communication, in line with market conditions



**▲** dip Incentive Project



A human resource base united under a common philosophy

dream idea passion

Power of Promotion

Service development strength

Under the management policy of 'User First', providing many unique features not found at other companies

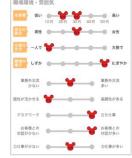
Work place video



Job experience / Work place video



Barometer for work environment



Barometer for application status





# 'Labor force solution company'

Through the provision of human resource services and DX services, and by working to solve various problems in the labor market, we aim to realize a society in which everyone can experience the joy and happiness of work.

Personnel Recruiting Services Business

# Human work force solution

Baitoru

**Baitoru NEXT** 

Hatarako.net

**Baitoru PRO** 

**Nurse de Hatarako** 

Nurse Care de Hatarako



**DX Business** 

Digital labor force solution

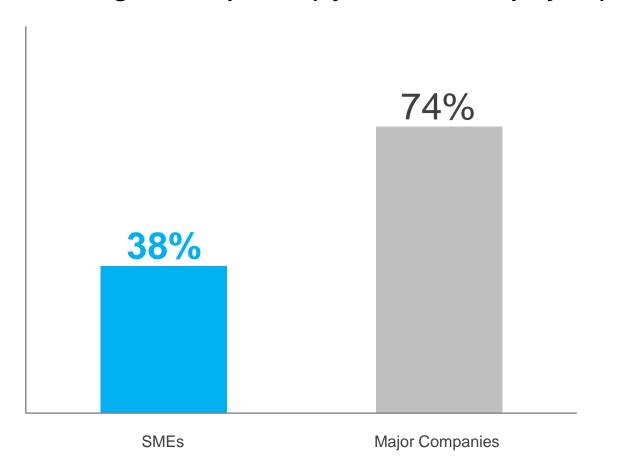
**KOBOT** 

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### There is substantial room for greater adoption of DX in Japan, especially among SMEs

### ■ Percentage of companies (by number of employees) deploying DX



## Reasons for slower adoption of DX by SMEs:

- Lack of awareness of which operations can be streamlined
- The cost and trouble associated with introducing DX
- Inability to fully utilize the functions after deploying the tools

### Key factors in SMEs decision to deploy DX:

- Low-cost and simple product design
- Implementation support
- High-level of customer success



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### **Creation of DX market for small and midsize companies**

**Strengths of dip** 

## **Products designed specifically for SMEs**

Combining our own in-house products with those of our partners (start-ups) to develop attractive packaged products offered at low cost with excellent UI/UX



2,000< direct marketing sales reps and customer base of 150,000 companies

1,900 personnel recruiting services sales reps+ 140 dedicated sales reps\*

Characteristics of KOBOT Series

# Simple functionality





One-stop service including installation, operation and maintenance

© dip Corporation. \* As of April 2024



### Streamlining of recruiting and personnel administration

Stock Product



Launched in Jun. 2021
From ¥20,000/month

### **Corporate Recruiting Page KOBOT**

Creates recruiting webpages on behalf of clients. Quickly produces original pages featuring Baitoru's unique functions, such as workplace introduction videos.

Stock Product



Launched in Nov. 2019 From ¥30,000/month

Flow product

### Interview Scheduling KOBOT

Automatically schedules recruitment interviews with applicants. (Automatic response by chatbots)

Stock Product



Launched in Jul. 2021 From ¥24,000/month

#### Personnel Administration KOBOT

Provides paperless solutions for part-time worker onboarding and labor management.

Sales support

Stock Product



Launched in Sep. 2019 From ¥40,000/month

### **Temp Agency KOBOT**

Automatically creates a list of target companies for sales activities of temp agencies.

Calls companies on sales list on behalf of temp agencies.

### Sales promotion support

Stock Product



From ¥9,800/month

### Patronage KOBOT

Issues membership certificate on LINE; offers store visit reward points and coupons. Supports marketing activities by restaurants and retailers.

Stock Product



Launched in Mar. 2023
From ¥30,000/month

#### **MEO KOBOT**

Taking necessary measures for MEO\* on behalf of our clients Improved store display in map search

\*Map Engine Optimization:

For the Google Maps engine, take various measures to ensure that search results are displayed at the top of the list.

Stock Product



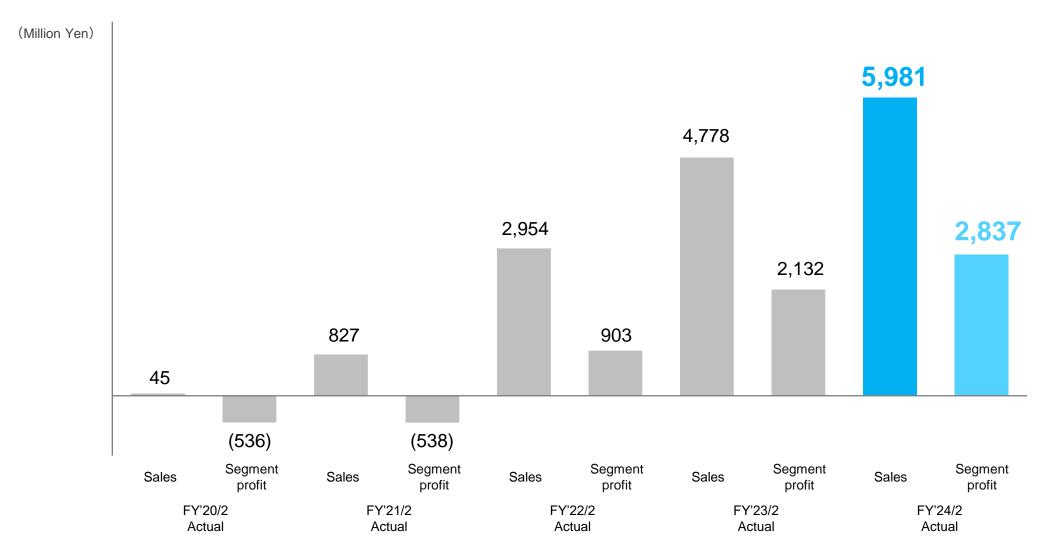
### **Social Media Booster KOBOT**

Launched in Oct. 2023
From ¥20,000/month

Reservations can be made from social media accounts, and a reservation log function helps restaurants manage their bookings

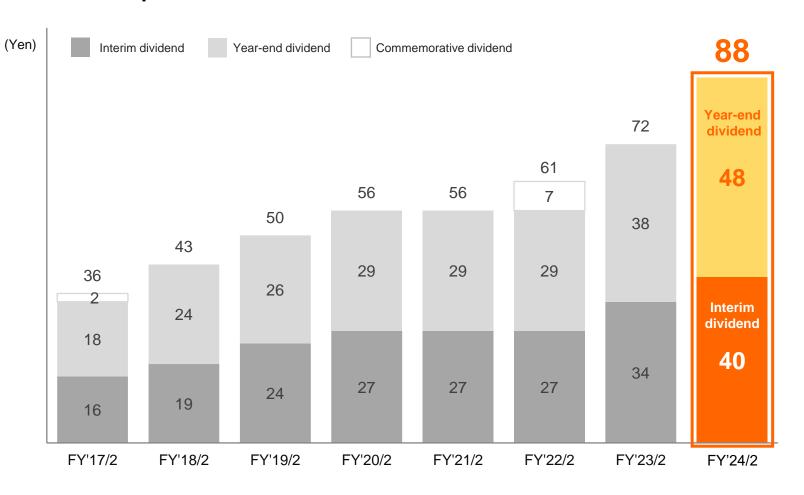


### ■ DX Business Sales & Segment profit





### **■** Dividend per share



### Full-year dividend: 88 yen

[Breakdown]Interim dividend 40 yenYear-end dividend 48 yen

### (Reference) Dividend policy

Targeted dividend payout ratio of 50%, considering the minimum payout from the previous fiscal year



### **Acquisition of Treasury Shares (As of March 31, 2024)**

Class of shares acquired: Common stock

Total number of shares acquired: 746,900 shares (Accumulated total)

Total share acquisition price: 1,963,469,400 yen (Accumulated total)

### [Details of the resolution at the Board of Directors meeting held on January 25, 2024]

- · Acquisition period: From January 26, 2024 to May 31, 2024
- Total number of shares that may be acquired: 1,500,000 shares (upper limit) (Percentage of total shares outstanding (excluding treasury shares): 2.61%)
- Total share acquisition price: 3,000,000,000 yen (upper limit)
- Purpose: ① Increase shareholder value per share and enhance returns to shareholders
  - ② Improvement of capital efficiency